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THE EFFECT OF BUDGETARY CONTROL ON THE PERFORMANCE OF UGANDA TELECOM LIMITED RWENZORI COURTS KAMPALA DISTRICT

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ABSTRACT

The study was carried out in order to assess the effect of budgetary control on the performance of Uganda Telecom Limited Rwenzori Courts Kampala. The study assessed whether Uganda Telecom Ltd-Rwenzori Courts Kampala budgetary control system for performance of the Finance and Management department are in line with the control checks and counter checks of Uganda Telecom Rwenzori Courts Kampala. The study further evaluated how Uganda Telecom Ltd-Rwenzori Courts Kampala has carried out budgetary control process for the Finance and Management department to provide communication services to the people. Finally, this study analyzed the extent to which the management process has had an effect on the performance of the Finance and Management department in Uganda Telecom Ltd-Rwenzori Courts. The researcher used the cross sectional survey design to establish the relationship between budgetary control and performance of the Finance and Management Department in Uganda Telecom Ltd-Rwenzori Courts. Both qualitative and quantitative tools were used including: the questionnaire, direct interview, observation in order to obtain meaningful information. The study revealed that performance of the budgetary control for the Finance and Management Department is good because the research questions answered by respondents showed a higher percentage that the budgetary control procedures are operational. Basing on the above the researcher made the following recommendations. That there is need for Uganda Telecom Ltd- Rwenzori Courts in particular to continually monitor the use of the available revenue through surprise tests, compliance tests, and substantive tests in line with the revenue disbursed under a given programme. The budgetary management for the Finance and Management Department needs to be implemented by involving a representation of each of the stake holders on the budget committee. Funding in this department needs to be increased because of the importance attached to the finance and management Department in terms of communication and employment for development.